

IMPORTANT GUIDELINES REGARDING SCHOOL TRANSPORT FACILITY

Dear Parent,

We hope this message finds you in good health and high spirits. At Bal Bharati Public School, Noida, the safety and well-being of our students remain our top priority. We deeply appreciate your ongoing support and cooperation in ensuring a secure and efficient school transport system.

These circular aims to reiterate important guidelines and provide clarity regarding the school's transport services.

1. School Transport - A Facility of Convenience

The school transport service is an optional facility designed to assist parents by providing safe and reliable commuting for students. Presently, our transport fleet includes 28 buses operating on Senior routes and 6 buses on Junior routes.

2. Feasibility of Additional Stops

We understand that convenience matters to our parent community. However, we've observed an increasing number of requests to add stops at individual society gates, even when existing stops are merely 100-200 meters apart. It must be understood that:

- Several of our buses cover distances of up to 30 kilometers one way.
- Additional stops significantly increase travel time for all students.
- Due to timing constraints and safety considerations, it is not feasible to accommodate such requests.

3. Route Deviations Not Permitted

We have also received requests asking the Transport Incharge or even the bus drivers to deviate from established routes to drop students at their society gates. While we empathize with these requests:

- Such deviations pose serious safety risks, particularly when manoeuvring large vehicles in tight residential areas.
- As a policy, buses will only stop at designated stops pre-approved by the school's transport committee.

4. Adherence to Safety Norms and Legal Guidelines

Our transport operations strictly adhere to the Supreme Court guidelines, CBSE circulars, and State Transport Department directives. Specifically:

- As per the Supreme Court judgment dated 16.12.1997 (Writ Petition (C) No. 13029/1985), school buses must not carry more than 1.5 times the registered seating capacity.
- According to CBSE Circular No. 8/2017 and State guidelines:
- "If the age of the students is below 12 years, the number of students carried shall not exceed 1½ times the permitted seating capacity. Students above 12 years shall be treated as one person."

Our bus strength is well within these norms, and we remain committed to complying with all legal safety standards.

5. Requests Beyond Scope of Transport Services

We regret our inability to entertain requests involving:

- Morning pickup from one location and afternoon drop at a different location (e.g., day-care facilities).
- Assistance from school staff in helping children cross the road post-drop.

Parents are respectfully requested to make appropriate arrangements for escorting their children to and from the bus stop.

6. Onboard Conduct and Parent Access to Buses

It has been noted with concern that in a few instances, parents have boarded school buses and confronted the lady guard or teacher in charge in an aggressive manner. Please be informed that:

- This is considered a serious breach of security protocols.
- The presence of unauthorized individuals on school transport compromises the safety of all students.
- Any such act will be viewed very seriously and may result in cancellation of transport facility for the concerned students.

We urge all parents to refrain from boarding the bus under any circumstance. In case of any concern or grievance, please contact the school administration directly. We assure you that every issue will be heard and addressed with sincerity.

7. Communication and Grievance Redressal

We sincerely request all parents to:

- Avoid arguments with bus staff or transport personnel regarding routes or stops.
- Share any grievances by writing to the Principal at: bbpsnd@balbharati.org All concerns are addressed promptly.
- Contact the Transport Incharge only between 7:30 AM and 4:00 PM on working days.

8. Transport Arrangement for Senior School Science Students

In response to requests from parents of senior students pursuing Science, we have made special arrangements to facilitate their timely return. Many of these students are now accommodated on junior school routes in the afternoon. Route details are available on the school website, and every effort is being made to ensure drop-off at the nearest designated stop.

We appreciate your continued cooperation in helping us maintain a safe, punctual, and well-coordinated transport system. Let us work together in ensuring the safety and dignity of all involved.



Asha Prabhakar
(Principal)

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