

**APPEAL TO PARENTS OF TRANSPORT USERS**

Dear Parent,

We are extremely appreciative of the support and cooperation extended by our parent community at all times and truly believe that we are equal stakeholders in providing holistic environment for the growth of our children We welcome parents suggestions through mail or meeting with the School staff

As you all are aware we were able to implement AC transportation for our students on the repeated request of most of the parents. Of late, it has been noticed that some parents are speaking rudely and using abusive language with the driver/ conductor/ lady guard/ Teacher on duty / Transport incharge, which is not acceptable as per the established norms of a social set up.

It may be reminded that the school transport is a shared facility which will move as per the route decided by the school. Students will be picked up and dropped at the nearest point to their residence, only on the identified routes.

The route will neither be modified or additional stops introduced on the request of the individuals. School Transport is a facility and in no way is it the right of the parents. We urge the parents to be courteous to the Staff, no communication is to be carried out with the Driver/ Conductor as they do not have any decision making authority. The lady guard and the Teacher on duty are there on the bus to ensure safe transportation of students.

Parents are requested to be polite and in case one notices that the staff of duty is failing in discharging their responsibility, please do not hesitate to reach out to us; in case you have concerns regarding the route, stop etc please write a mail to the Principal [bbpsnd@balbharati.org](mailto:bbpsnd@balbharati.org) or meet the Transport incharge / Vice Principal / Principal.

We will try our best to resolve the issues

Looking forward to a collaborative environment.

Asha Prabhakar  
(Principal)  
स्वच्छ भारत  
एक कदम स्वच्छता की ओर

Distribution

VPL, HMs  
Class Broadcast Groups  
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A Razdan (File)

**FOR FURTHER INFO, VISIT OUR FB PAGE [www.facebook.com/balbharatinoida](http://www.facebook.com/balbharatinoida)**

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